

Re: Confirmation of your move / Please read thoroughly

From : Whitney Picco <pollackolya@gmail.com>

Sun, Oct 27, 2013 02:30 PM

Subject : Re: Confirmation of your move / Please read thoroughly

To : raythemover1@comcast.net

Dear Michelle,

I'm Whitney Picco, Valerie Picco's youngest daughter. I want to sincerely thank you for helping us with our move yesterday. The move came about from very unpleasant circumstances and the day could have been highly stressful for us, but the three gentlemen from your company really helped us tremendously. They were on time, completely professional and respectful, and handled all of the belongings with the utmost care. They helped us with everything we needed, including a spontaneous job to move furniture for our other family members who were in need. Most significantly of all, they were extremely friendly and funny and they had us laughing all day long. The emergency move we were burdened with was only made possible by them, but they also considerably brightened up our day which I didn't even know was possible. They were so kind and accommodating, and I feel they really went out of their way to help us on all fronts. We couldn't have asked for better people to work with yesterday and I'll always remember them fondly. I plan on writing a great review for your company online, but I also just wanted to reach out to you and your employees personally and thank you so much for helping us. It means a lot.

Best,

Whitney