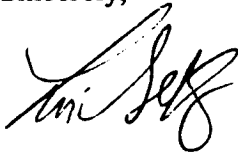


January 16, 2005

Dear Ken,

I just wanted to let you know how much I appreciated doing business with your company, "Ray the Mover". It has been challenging for our family since my mom passed on during this time and I appreciated your flexibility and being available with last minute questions when needed. Please give my regards to Ramona, Dickie, Chris, Will and Bobby for doing a wonderful job of moving all the furniture and lots of boxes from the home and storage unit. I am sure it was an eye opener for them. It sure was for me! They were very friendly and nice. Also, I would like to thank Amy who was helpful in all the details in this move. She was very professional and understanding. Thank You Ken for your professionalism and support during this time.

Sincerely,

A handwritten signature in black ink, appearing to read "Lori Selby". The signature is fluid and cursive, with the first name "Lori" written in a larger, more prominent script than the last name "Selby".

Lori Selby

(daughter of Judy & Art Johnson of 52 Clark St. Franklin, NH 03235)