

G R A N I T E

Commercial Group, Inc.

September 18, 2003

Mr. Chip Allard
President
Ray the Mover
1 Allard Dr.
Manchester, NH 03102

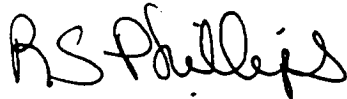
Dear Chip:

I'd like to take this opportunity to thank you and your staff for the outstanding service that was provided during our move from Manchester to Moultonboro, NH on August 14, 2003.

Your team of four people, lead by Bill Colford, arrived at our Manchester home promptly at 8:30am, packed and loaded two trucks and proceeded north to our new home in Moultonboro where they finished unloading at 7:30pm. Rose Marie and I have moved too many times to count, and I must tell you this was by far the best move of them all. The crew was extremely courteous and careful, and not one item was scratched or damaged. Equally important, they were cheerful and genuinely interested in accommodating us. We could not have been more pleased with the overall performance and service of the team.

I'll not hesitate to recommend your Company to any and all who are anticipating a move. Again, thanks for a job well done.

Sincerely,



Robert S. Phillips
President/CEO
Granite Commercial Group, Inc.

RSP/ead

