

**To:** raythemover1@comcast.net

**Sent:** Monday, August 6, 2012 10:39:35 AM

**Subject:** Re: Confirmation of your move / Please read thoroughly

Hello,

For the second time in three years (to the month), we have used Ray the Mover and were more than pleased with the experience!

Moving is not easy, but Alec ( I think), Corey and Will were fantastic. They were prompt, professional, and were more than willing to work with us while we played "musical furniture" as we had a difficult time to decide where what went where as we downsized considerably.

They made a tough day go much easier! They make Ray the best in the business as we have moved 4 times in 6 years and we did not experience the same level of service with the other movers...by a long shot.

This last "experience" started very well as, once again, Ken came out to get us a quote and, although we were late due to traffic, he was professional, pleasant and very helpful.

However, both Will and I agreed we do not want to see each other for a long time. We're here to stay hopefully!

Speaking of Will, he puts things back together with amazing speed and skill!

Michelle has the patience of an angel with answering my many questions as well as responding to my day before e-mail to confirm this was still happening.

Best

Glenn Villiard